He aha te mea nui o te Ao?
He tāngata, he tāngata, he tāngata
There is support for cycleways

- Very supportive: 34%
- Supportive: 23%
- Neutral: 24%
- Not supportive: 11%
- Very unsupportive: 8%

Source: Auckland Transport survey, April 2018
Survey: Most Aucklanders now support cycling

13 Jun, 2018 5:09am

Cycleway protester bludgeons traffic island with sledgehammer, gets arrested

15/03/2018 | Newshub reporter
It’s not about cycling...

“Where are residents meant to park?”

“Don’t want trees removed”

“It’s too narrow for buses”

“Bad for business - customers will not be able to find parking”

“Increases congestion”

“Unattractive look and feel”
... it’s about people
... and no-one is the same

<table>
<thead>
<tr>
<th>'Worldview' Designer</th>
<th>'Worldview' Stakeholder 1</th>
<th>'Worldview' Stakeholder 2</th>
<th>'Worldview' Local resident 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>++</td>
<td>0</td>
<td>0</td>
<td>+</td>
</tr>
<tr>
<td>+</td>
<td>++</td>
<td>0</td>
<td>-</td>
</tr>
<tr>
<td>0</td>
<td>-</td>
<td>++</td>
<td>+</td>
</tr>
<tr>
<td>-</td>
<td>--</td>
<td>++</td>
<td>++</td>
</tr>
<tr>
<td>+</td>
<td>+</td>
<td>0</td>
<td>+</td>
</tr>
</tbody>
</table>
How to find out?

Talking

“Cycling is good!”

Asking, listening & understanding

Concerns
Perceptions
Local vision
Expectations
Representation across community

Community Liaison Group

Residents

Schools

Sports clubs

Cycle action groups

Businesses

Community council

...
Enable conversation
Empower communities
Resident: "It is totally disruptive, and we can't get in and out of houses sometimes [...] but we've had brilliant communication, the crews enormously helpful. We understand it's massive work, the improvements are great."

Source: Stuff.co.nz
Learning points
Involve communities early on
... it’s never too late

Auckland Transport hits pause on controversial cycleway after community outcry

ADAM JACOBSON  13:06, Dec 06 2017

A review of the Richmond Rd cycleway will take place.

Early West Lynn designs presented

Waitematā Safe Routes project progresses

Published: 26 April 2018

A concept design for West Lynn Village has been presented to the community liaison group.

Credits: Auckland Council
Get the right group together

- Constructively critical
- Positive to find solutions
- Respectful to other’s opinions
Don’t start with a blank sheet

Network plan
Organisational strategy

Local objectives

Project outcomes
Use ‘language’ that people understand
He aha te mea nui o te Ao?
He tāngata, he tāngata, he tāngata

What is the most important thing in the World?
It’s people, it’s people, it’s people