

# **Cycloparking**

# When public authorities, civil society and technology come together

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- 1 region + 19 municipalities
- 1 minister in charge of mobility + 19 aldermen with competences on mobility issues
- → 20 different people in charge!







# Who is parking.brussels?





















- > A public agency created in 2009 and operational since 2014
- Operating at the Brussels-Capital level and perform services for the 19 municipalities
- > 11 missions, including the development of an offer of secured bike parkings







# How did it all started?





















- > 2014: contacted by CyCLO apply for EU funding
- > 2015: CyCLO gets the EU funding (~2.1 M€) and development of the project create an online platform to manage all the safe bike parkings in Brussels
- > 2016: 6 municipalities get on board to test the platform
- > 2017: launch of the website and the platform
- 2019: platform is working and 15 out of 19 municipalities on board









- > STEP 1 : Objectives / Goals
  - Create an online platform to get a place in a safe bike parking and harmonize the procedure
- > STEP 2 : Theory vs Reality
  - > Diffrent types of parkings with different use and different access
- > STEP 3: Choices / Priorities / Opportunities
  - > Separate the project in different phases in order to find an answer to all the challenges
- > STEP 4: Replicate
  - Opt for the right model(s)









## STEP 1 – OBJECTIVES / GOALS

#### What are the needs?

- → Lack of safe bike parkings
- → Harmonization (acces, prices,...)
- → Clear and userfriendly environment
- → Promote the use of the bicyle

#### What were the obstacles?

- → Municipalities decides on their territories
- → Lack of collaboration
- → Find the funding
- → Low tech









#### STEP 2 – THEORY vs REALITY

#### What we exepected

- → Real time access
- → High end web platform and mobile app: subscription + pay per use
- → Homogeneous access system
- → Develop a wide network of safe bike parking infra quickly
- → Fixing standards

#### What we have to work with

- → Existing infra with different levels of technologies (keys, tags,...)
- → Long administrative procedure
- → Various type of users
- → « Cold feet » from the municipalities
- → Limitation of the funding to 2020-21









### STEP 3 – CHOICES / PRIORITIES / OPPORTUNITIES

- Divide the project in 3 modes:
  - BASIC: low tech tools but to create comitment
  - MID: web portal + management tool and back office (subscription only!)
  - ADVANCED: full operational system
- Priorities:
  - Invest in the safe bike parking infrastructure
  - Enroll as much municipalities possible in the project
  - Develop a network of parkings in the Region
  - Create a SPOC for the users
  - Be client oriented
  - Easy to use and readable
- Opportunities
  - Take any opportunities to spread the project







#### STEP 4 – REPLICATE

Different process depending of the context

- → different access systems (real time with control from a distance, local access, keys,...)
- → different types of users : residents, commuters, visitors,...
- → different prices







# **CYCLOPARKING**











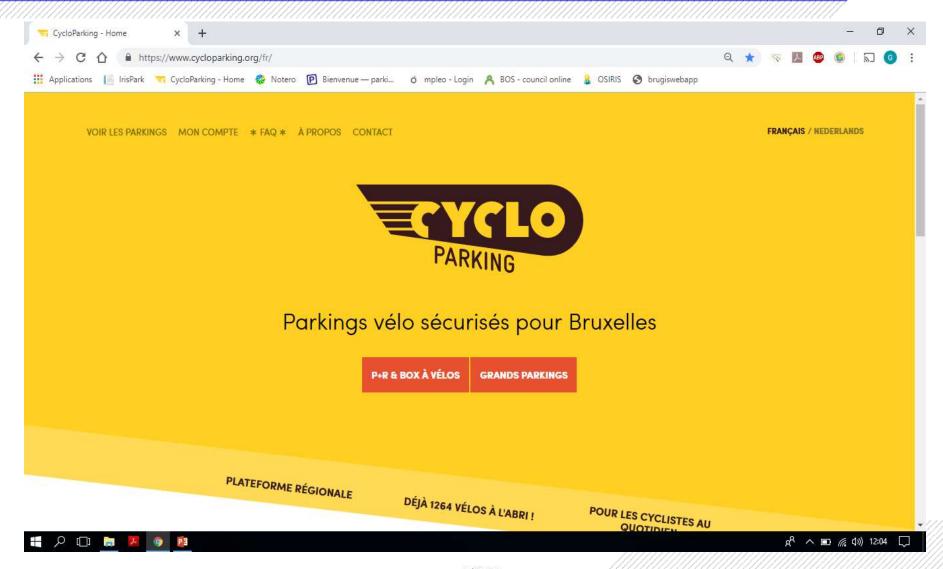










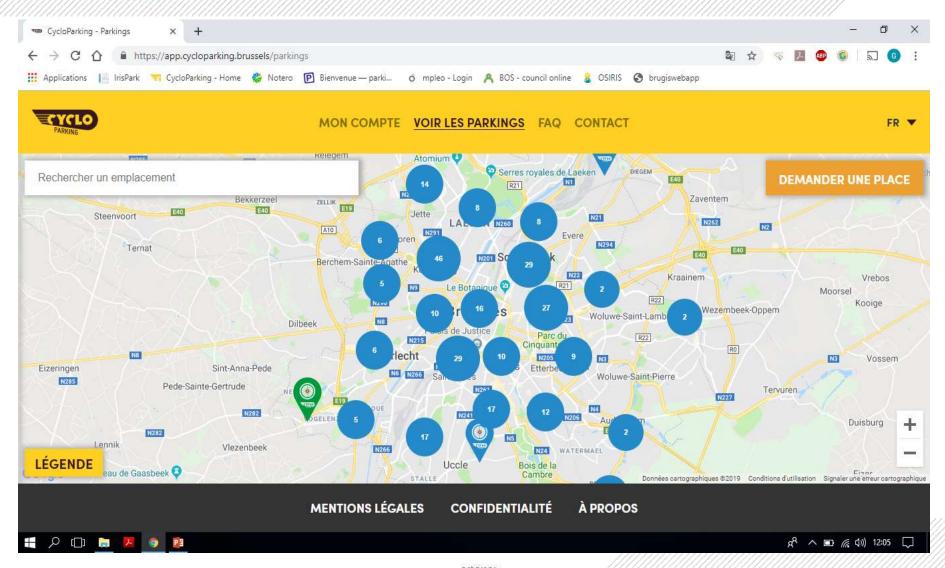




















# Public interface = website

- create an account and register
- look for a parking nearby
- apply for a spot or register on the waiting list
- distribution of access (smartphone, badges, keys,...)
- management of the demand
- pin point suggestions of bike parkings
- > SPOC









> Back office = decision making tool

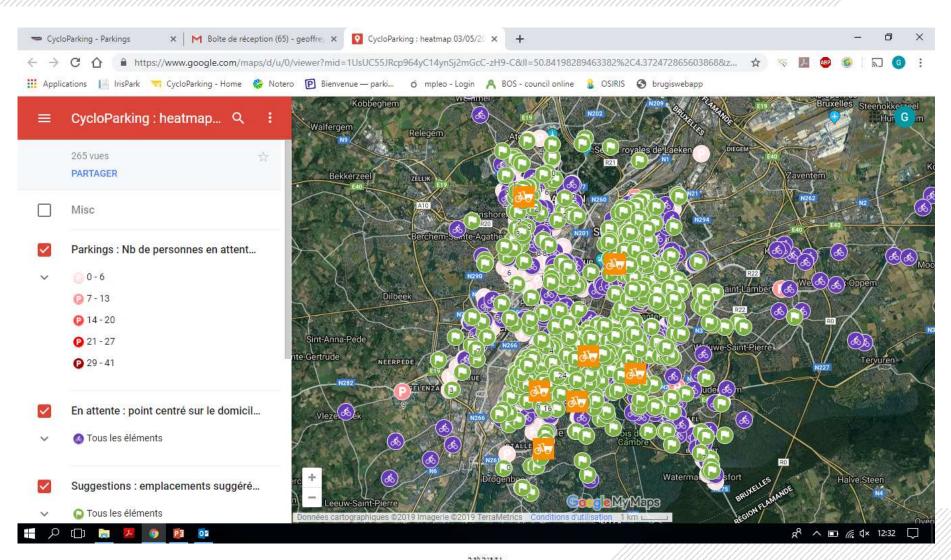
- maps the offer and the demand
- > management of the equipment
- collection of data's
- planification of installation of parking infrastructure
- budget planification









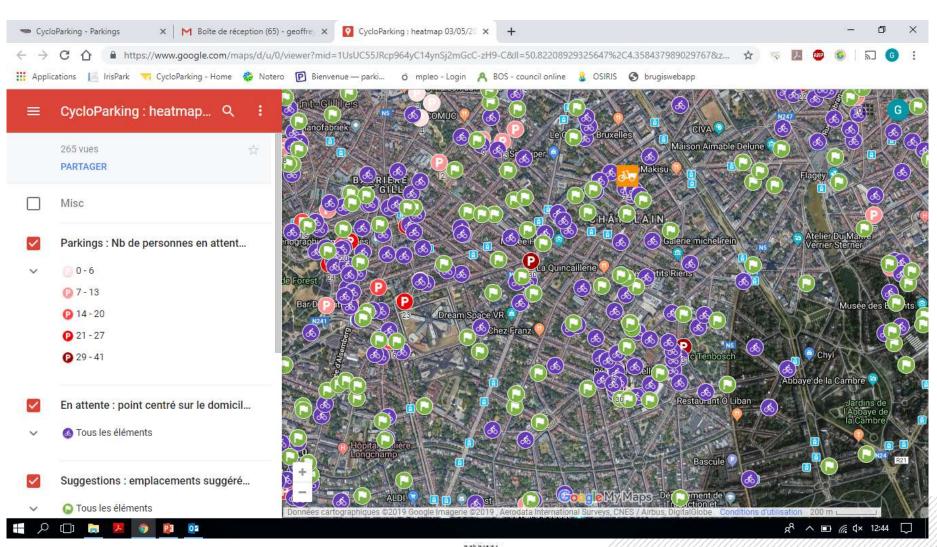




















#### Some numbers...

- > Around 1500 people registered on the platform
- > 1264 subscriptions for residential parking
- > Around 300 people registered for « Big parkings »
- > 15 municipalities out of 19 on the platform
- More than 1500 people on the waiting list !!!









#### 320 bike boxes



9 B+R

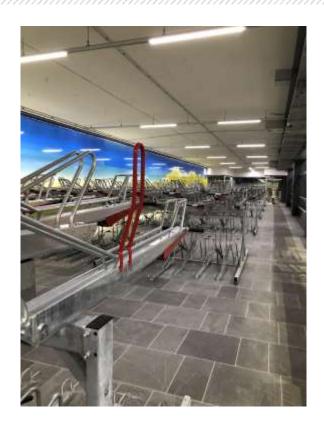












## 800 places in metro station BOURSE











# 500 places in metro station DE BROUCKERE













# 200 places in new P+R CERIA









### A network of bike parkings in Brussels















# Thank you for listening

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