





1 Key Stakeholders

- Public service with their citizens in mind
- Regulation
- Investment in infrastructure



Public Administration

Operators



- Quality service
- Experience in operations
- Knowledge of the city and the system
- Optimize operations based on data analytics



- Quality product (easy to ride, robust, safe, ...)
- User-friendly front end to improve the experience
- Powerful back end to facilitate operations



Technology Providers Citizens



- Embracing the system
- "Bike culture"
- See biking as a healthy way for their daily mobility



Tender



- Preparation of Tender Documents
- **RFP**
- Build a team
- Bid preparation and submission
- Technical evaluation (including bike & station prototypes)
- Contract awarded

Preparation work (10 months)



- Bike and station manufacturing
- Software development/ adaptation
- **Facilities** preparation
- Planning

Cohabitation phase (3 months)



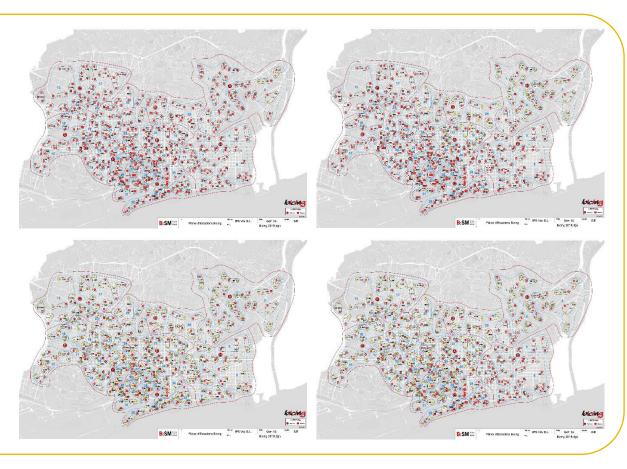
- Service occurring simultaneous to the previous operator
- Substitute for Existing Stations
- Partial workforce absorption
- Software implementation

Bicing 2.0 Expansion (24 months)

- UTE Pedalem (Ferrovial Services+PBSC) as the only operator for Bicing 2.0
- Expansion period up to 519 stations
- KPIs for each contract



3 Operations: Station's installation (I)



| Stations set up by clusters

Station works:

- Target to have all stations completed by March 24th.
- Average of 6-7 stations completed per day.
- Planning of each station installation





3 Operations: Station's installation (II)







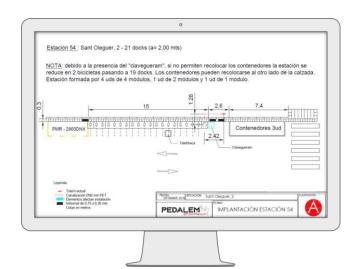




Typical installation barriers

Civil works:

- Civil Works Committee is to approve the installation project.
- Specific requirements for each location (inlets, junction boxes, water channelization, etc.).
- New power connections are being worked on by a third party.
- Stations with special designs.





4 Data Analysis



I Images of data analytics

Tender phase:

- Understand the flow in terms of the city and its stations.
- Key input to prepare our crews for the tender submission.

Operations phase:

- Core activity to improve and optimize the operations.
- Organize crews for bike rebalancing
- Predictive analysis about the use of the stations.

Visual information:

- KPIs
- Health of the system
- Available bikes & stations
- User information.
- Financial information







